

TRANSERA GROUP LTD. · ENGAGEMENT POLICY

Terms of Use

Terms governing access to and use of the Transera Group Ltd. website and services.

Document	Terms of Use
Applies to	www.transeragroup.com and all related services
Effective date	29 April 2026
Governing law	Province of Ontario, Canada

1. Acceptance of Terms

By accessing or using the website www.transeragroup.com (the “Website”), you agree to be bound by these Terms of Use. If you do not agree, please do not use the Website.

2. About Transera Group Ltd.

Transera Group Ltd. (“Transera”) is an Ontario-incorporated company providing owner-side electrification advisory and EPCM coordination services. Where regulated services are required, Transera engages with licensed professionals (P.Eng) and licensed electrical contractors operating under valid ECRA/ESA registration.

3. Permitted Use

The Website is intended for informational and engagement purposes for prospective clients, partners, investors, and other interested parties. You may:

- View and read website content for personal or professional informational purposes;
- Download materials we have made expressly available for download (e.g., sample reports, policy documents);
- Submit inquiries through provided contact and booking forms;
- Share links to public Website pages.

4. Prohibited Use

You may not:

- Use the Website in any manner that could damage, disable, overburden, or impair our infrastructure;
- Use any robot, spider, scraper, or other automated means to access the Website without our prior written consent;
- Reverse-engineer, decompile, or attempt to derive source code from any portion of the Website;
- Reproduce, duplicate, copy, sell, resell, or exploit Website content for commercial purposes without prior written consent;
- Submit false, misleading, or fraudulent information through any Website form;

- Use the Website to transmit viruses, malware, or any other malicious code;
- Impersonate any person or entity, or misrepresent your affiliation;
- Engage in any activity that violates applicable laws or regulations.

5. Intellectual Property

All content on the Website — including text, graphics, logos, icons, images, audio, video, frameworks, methodologies, and software — is the property of Transera Group Ltd. or its licensors and is protected by Canadian and international copyright, trademark, and other intellectual property laws.

“Strategic Discovery Advisory™”, the Transera 8P Electrification Framework™, the Transera 3P Foundation™, and other branded methodologies are service marks of Transera Group Ltd. You may not use these marks without prior written consent.

6. Engagement Services

Use of the Website does not, by itself, create an advisory or contractual relationship between you and Transera. A formal engagement requires a separate, signed engagement letter or written confirmation. Booking a paid engagement is governed additionally by the **Cancellation, Refund, and Rescheduling Policy** available at www.transeragroup.com/policy.html.

7. Disclaimers and Professional Scope

Information on the Website is provided for general informational purposes. It does not constitute:

- **Engineering advice:** Transera is not a Professional Engineering firm. Where sealed engineering deliverables are required, Transera engages licensed P.Eng partners.
- **Legal advice:** Transera does not provide legal counsel. Consult a lawyer for legal matters.
- **Financial or investment advice:** Transera does not provide regulated financial advice. Consult a licensed financial advisor for investment decisions.
- **Tax advice:** Transera does not provide tax advice. Consult a CPA or tax advisor for tax matters.

The Website may contain links to third-party websites. We are not responsible for the content, accuracy, or practices of third-party sites.

8. No Warranty

The Website is provided on an “as-is” and “as-available” basis. Transera makes no warranty, express or implied, regarding the Website’s accuracy, reliability, completeness, availability, security, or fitness for a particular purpose, except to the extent such warranties cannot be excluded under applicable Canadian consumer protection law.

9. Limitation of Liability

To the maximum extent permitted by law, Transera Group Ltd. shall not be liable for any indirect, incidental, consequential, special, or punitive damages arising from your use of the Website — including loss of profits, data, business, or goodwill — even if Transera has been advised of the possibility of such damages.

For services delivered under a formal engagement letter, the limitation of liability provisions of that engagement letter shall apply in priority to this clause.

10. Indemnity

You agree to indemnify and hold harmless Transera Group Ltd., its officers, employees, contractors, and partners from any claim, loss, or liability arising out of your breach of these Terms or your unlawful use of the Website.

11. Privacy

Your use of the Website is also governed by our Privacy Policy, available at www.transeragroup.com/privacy.html. By using the Website, you consent to the practices described in the Privacy Policy.

12. Modifications

Transera may update these Terms from time to time. Material changes will be reflected by an updated effective date on this document and on the Website. Continued use of the Website after changes are posted constitutes acceptance.

13. Governing Law and Jurisdiction

These Terms are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein. Any dispute arising out of or relating to these Terms or your use of the Website shall be subject to the exclusive jurisdiction of the courts of Ontario.

14. Contact

For questions regarding these Terms of Use:

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